



# Port Gamble S'Klallam Police Department

Domingo Almirol, Chief of Police

## Can I text 9-1-1?

- Verizon Wireless, T-Mobile, AT&T, and Sprint customers in Kitsap County can send a text message to 9-1-1 in an **emergency**.
- *Call if you can, text if you can't.*

## How to text 9-1-1

- Open your phone's text messaging program.
- Enter the numbers "**911**" in the "To" field (No dashes).
- Type a message including the following:
  - **WHERE** is the incident occurring? Provide an address or street and nearby landmark.
  - **WHAT** is the emergency?
  - **WHEN** did this occur? Is it still in-progress?
- Press the send button.
- Stay with your phone. Be prepared to answer questions from the call taker.

## A few things to know about texting 9-1-1

- Photos and videos cannot be sent to 9-1-1 at this time.
- A group text will cause the 9-1-1 texts to **not** go through. **Do not** send your 9-1-1 text to anyone else.
- Text to 9-1-1 is not available if you're roaming.
- Interpreters are not available for text to 9-1-1 at this time. Please send all 9-1-1 texts in English.
- Please be aware of autocorrect, which may change names or locations.
- Do not send *test* messages to 9-1-1.
- As with any text messages, messages to or from 9-1-1 may have a delay, may get out of order, or may not be received at all. *Always call 9-1-1 if you can.*